# MY | MEDICAL Aesthetics

This Privacy Policy (the "Policy") applies to the collection, use and disclosure of an individual customer's Personal Data (hereinafter defined) arising from goods and/or services offered by **MY Medical Aesthetics Pte Ltd**.

## 1. What information do we collect?

We collect information from you when you register on our site, place an order or subscribe to our newsletter.

When ordering or registering on our site, as appropriate, you may be asked to enter your: name, email address, mailing address or phone number. You may, however, visit our site anonymously.

# 2. What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

Personalize your experience (your information helps us better respond to your individual needs).

To improve our website (we continually strive to improve our website offerings based on the information and feedback we receive from you).

To improve customer service (your information helps us respond more effectively to your customer service requests and support needs).

When you accept to receive information about our services, promotions, newsletters, press releases, and/or new offers, we use your email address and any other information you give us to provide you with the information or other services until you ask us to stop (using the 'unsubscribe' instructions provided with each email communication).

To send periodic emails (The email address you provide for order processing will only be used to send you information and updates pertaining to your order).

## 3. How do we protect your information?

We implement a variety of security measures to maintain the safety of your personal information when you place an order or enter, submit, or access your personal information.

We offer the use of a secure server. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our Payment gateway providers database only to be accessible by those authorized with special access rights to such systems and are required to keep the information confidential.

After a transaction, your private information (credit cards, social security numbers, financials, etc.) will not be stored on our servers.



#### 4. Do we use cookies?

Yes (Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser (if you allow) that enables the sites or service providers' systems to recognize your browser and capture and remember certain information.

We use cookies to help us remember and process the items in your shopping cart and understand and save your preferences for future visits.

If you prefer, you can have your computer warn you each time a cookie is being sent, or you can turn off all cookies via your browser settings. Like most websites, some of our services may not function properly if you turn your cookies off. However, you can still place orders over the telephone or drop by our showroom.

#### 5. Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer your personally identifiable information to outside parties. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect our or others' rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

#### 6. Third-party links

Occasionally, at our discretion, we may include or offer third-party products or services on our website. These third-party sites have separate and independent privacy policies. We, therefore, have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

#### 7. Personal Data Protection Act (Singapore)

By using this site, you agree to allow us to collect or use your information appropriately per the Personal Data Protection Act of Singapore.

#### 8. Online Privacy Policy Only

This online privacy policy applies only to information collected through our website and not to information collected offline.



### 9. Terms and Conditions

Please also visit our Terms and Conditions section establishing the use, disclaimers, and limitations of liability governing the use of our website.

#### 10. Your Consent

By using our site, you consent to our website's Privacy Policy.

#### 11. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. Thus, we advise you to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately after they are posted on this page.

#### 12. Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us.